

# CALIFORNIA DIRECTORY OF VETERAN SERVICES





## GOVERNOR GRAY DAVIS

May, 2001

Dear Friends:

It is a great pleasure to welcome you to the California Directory of Veteran Services.

The blessings of peace that we enjoy today are the result of the strength, service and sacrifice of our veterans. Generation after generation, courageous men and women have fulfilled the highest duty to this nation by proudly serving in the Armed Forces. To those who have answered our nation's calling, we owe a supreme debt of gratitude.

The State of California is proud to be home to approximately three million veterans and we are committed to ensuring that they receive the services and programs to which they are entitled. In this spirit, each May is proclaimed "Veterans Appreciation Month" in California to publicize veterans' unique qualifications for employment, such as maturity, leadership and experience.

This directory is intended to inform veterans of the State services that are available to assist them. Produced jointly by the California Employment Development Department and the Department of Veterans Affairs, this is a comprehensive guide for veterans to access a variety of services including employment, rehabilitation, housing and training.

On behalf of the people of the State of California, I thank you for your extraordinary service and I encourage you to take advantage of the resources found in this directory.

Sincerely,

A handwritten signature in black ink that reads "Gray Davis". The signature is stylized, with the first name "Gray" and last name "Davis" clearly legible.

GRAY DAVIS

---

STATE CAPITOL • SACRAMENTO, CALIFORNIA 95814 • (916) 445-2841

i



**Housing and  
Community  
Development**

Blind and/or disabled veterans are entitled to special property tax exemptions if they own and occupy a mobile home. Depending on individual circumstances, veterans may qualify for license fee or homeowner's property tax exemptions.

For information on mobile home license fee exemptions, contact:

**Housing and Community Development Department**

Registration and Titling  
P.O. Box 2111  
Sacramento, CA 95812  
(916) 323-9224 or  
(800) 952-8356

**PROPERTY TAX EXEMPTIONS**

For information regarding county property tax exemptions for totally disabled service-connected veterans, and the surviving spouses of veterans whose cause of death was rated as service-connected, call the assessor's office in the county in which the property is located.



**Rehabilitation  
Services**

The State Department of Rehabilitation provides vocational rehabilitation and career preparation services for disabled veterans. These services may include one or more of the following:

- Counseling and guidance
- Assessment
- Vocational planning
- Training
- Transportation
- On-the-job training
- Assistive technology
- Placement

When funding is inadequate to serve all eligible individuals, priority is given to individuals with the most severe disabilities. There are field offices located throughout the State, which are listed in the white pages of the telephone book under the listing for State of California. For information on the location of local Department of Rehabilitation offices, contact:

**State Department of Rehabilitation**

2000 Evergreen Street  
Sacramento, CA 95814  
(916) 263-7365  
Web site address: [www.dor.ca.gov](http://www.dor.ca.gov)



### **Parks and Recreation Services**

The California Department of Parks and Recreation, for \$3.50, offers a lifetime pass for honorably discharged war veterans who are residents of California with a 50 percent or more service-connected disability or a service-connected disability rated at 100 percent for reasons of unemployability, or were held as prisoners of war by forces hostile to the United States. The pass entitles the bearer to free use of all State Park System facilities including camping and day use. It is not valid for supplemental fees. Passes and discounts are not valid at locally-operated state park units. For additional information or to request an application contact:

#### **Department of Parks and Recreation**

Disabled Veteran Discount Pass Program  
P.O. Box 942896, Sacramento, CA 94296-0001  
(916) 653-6995 or toll-free (800) 777-0369  
Visit the Department of Parks and Recreation on the Internet at: [www.parks.ca.gov](http://www.parks.ca.gov)



### **Job Service**

Disabled and Vietnam-era veterans receive the highest priority for employment services from the California Employment Development Department (EDD) job placement specialist. Veterans and other eligibles follow in priority.

The EDD's Job Service works in partnership with a multitude of other local employment and training agencies; many Job Service staff are located in One-Stop Career Centers. Job seekers may get information about other services, such as job search workshops to develop and practice job finding and interviewing skills, and referral to employment-related training. To locate the nearest Job Service site, consult the phone directory, "State of California, Employment Development Department" or by Internet at: [www.edd.ca.gov](http://www.edd.ca.gov)

The following is a brief description of the many services available to veterans seeking jobs and for employers who hire veterans:

#### **DEDICATED VETERAN REPRESENTATIVE STAFF**

##### **(LVER) – Local Veterans Employment Representative**

The LVER is a specialist on veterans' employment issues. The LVER is familiar with the issues faced by veterans and provides assistance with applications, job interviews, and vocational guidance.

##### **(DVOP) – Disabled Veteran Outreach Program**

The DVOP specialist assist with the unique needs faced by disabled veterans who are seeking employment.

**California Job Order Browse System (CalJOBS<sup>SM</sup>)** is the EDD's Internet-based labor exchange system that increases the public's access to employment services.

CalJOBS<sup>SM</sup> provides job services to both employers who want to fill job openings and individuals seeking employment. It has a variety of job openings located throughout the State, and has the largest database of job seekers in California.

CalJOBS<sup>SM</sup> is available to employers and job seekers every day of the week, 24-hours a day, and can be used at the office, at home, or from any location with Internet access. Virtually any personal computer that has access to the Internet can be used to access CalJOBS<sup>SM</sup>. Job seekers also have CalJOBS<sup>SM</sup> access available in EDD lobbies statewide.

Veterans can view a wide variety of job listings anywhere in the State and, if qualified, may refer themselves to employers for consideration. Veterans receive a 24-hour priority on job listings in the CalJOBS<sup>SM</sup> system.

Veterans may enter résumés on-line by following simple instructions on CalJOBS<sup>SM</sup>, and can make their résumés available for viewing by prospective employers. Visit CalJOBS<sup>SM</sup> on the Internet at: [www.caljobs.ca.gov](http://www.caljobs.ca.gov)

**AMERICA'S JOB BANK** – Job listings in the CalJOBS<sup>SM</sup> system are transmitted to America's Job Bank. The jobs can be viewed on the Internet at: [www.ajb.dni.us](http://www.ajb.dni.us)

#### **RÉSUMÉ WRITER**

An Internet-based military résumé writer is available to veterans trying to transition skills they acquired in the military into civilian job opportunities. The résumé writer can translate more than 5,000 military occupations into civilian career objectives, qualifications, skills, experience, and training. A part of America's Talent Bank, the system is available on the Internet at: [www.VETS-ATB.org](http://www.VETS-ATB.org)

**JOB SEARCH WORKSHOPS** – These classes provide information on how to look for a job and methods and resources used to secure a job.

**Workforce Investment Act (WIA)** – The Federal Workforce Investment Act allocates funds to programs that provide employment, job training, and retention to adults, youth, and dislocated workers with multiple barriers to employment. These programs seek to improve the quality of the workforce, reduce welfare dependency, and enhance the productivity and competitiveness of the participant. The program is statewide and services are made available through the local workforce investment areas and other (WIA) employment and training providers.

A program targeted specifically for veterans is the Veterans Workforce Investment Program. This program allows the Secretary of Labor to conduct, directly or through grants or contracts, programs to meet the needs for workforce investment activities of disabled service-connected, campaign, and recently separated veterans.

For further information, please contact the Veterans Representative at your Local EDD office or contact the Program Development and Management Division at (916) 654-7799.

**TRANSITION ASSISTANCE PROGRAM (TAP)** – The TAP is an intensive employment preparation program designed to assist individuals leaving the military to make a smooth transition into a rewarding and successful career in the private sector.

The TAP classes are conducted over three consecutive days and provide the service member with the vocational guidance to make a sound and realistic career choice. Most attend the TAP between three to six months prior to separation from the military.

The TAP classes are currently conducted at most military installations throughout California. All military branches, including the Coast Guard, participate.

**FEDERAL CONTRACTORS JOB LISTING (FCJL)** – The FCJL program requires employers with federal contracts of \$25,000 or more to list job openings with EDD's Job Service. This program provides a large source of jobs for which veterans are given priority.

**RETURN TO FORMER EMPLOYER** – Under the Uniformed Services Employment and Reemployment Rights Act (USERRA) of 1994, veterans and members of the National Guard and Reserve called to active duty or training have the right to return to their civilian jobs - in both the private and public sectors - with all the benefits they would have accrued if not for their military service.

Under the USERRA, the U.S. Department of Labor, Veterans' Employment and Training Service (USDOL-VETS), investigates complaints from veterans who believe these rights have been violated. The Department of Labor also attempts to negotiate voluntary settlements between veterans and employers, and recommends legal action in cases where adjudication seems warranted. Technical assistance is provided to employers, veteran organizations, and reserve units to assist in understanding and complying with the law.

For further information, contact the USDOL-VETS office in Sacramento at (916) 654-8178. You can visit the USDOL-VETS Web site at: [www.dol.gov/dol/vets](http://www.dol.gov/dol/vets)



#### **Federal Government**

#### **Employment with the Federal Government**

If you are interested in working for the federal government, there are several programs designed to assist you. For further information contact the United States Office of Personnel Management Job Hotline number at: (478) 757-3000. The system is also available on the Internet at: [www.usajobs.opm.gov](http://www.usajobs.opm.gov)



## Unemployment Insurance

The **Unemployment Insurance (UI)** program operates under federal and state law to provide benefit payments to eligible workers who have become unemployed through no fault of their own. It is financed by contributions from employers who pay a tax based on a percentage of wages of workers covered by the program. Under UI, eligible workers can receive payments for a maximum of 26 weeks, provided they are able and willing to accept a suitable job.

Ex-servicepersons who filed a claim on or after November 17, 1991, based on their military earnings, are entitled to up to 26 times their weekly benefit award, if they are otherwise eligible.

Effective January 5, 1992, or later for your claim to be valid, you must have at least \$1,300 in earnings in one quarter of your base period or at least \$900 in earnings in the highest quarter and total base period earnings of 1.25 times your high quarter earnings.

For new claims filed with a beginning date of January 6, 2002, or after, the maximum weekly benefits has increased to \$330.

As soon as you become unemployed, call the EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD) and file for UI benefits. Call immediately. Your claim cannot begin until you file for benefits.

EDD UI Toll Free Telephone Numbers inside California:

English (800) 300-5616	Cantonese (800) 547-3506
Spanish (800) 326-8937	Vietnamese (800) 547-2058

Outside California but within the United States, Canada, Puerto Rico, or the Virgin Islands: (800) 250-3913

TTY (NonVoice) (800) 815-9387

EDD Web site for general information on filing for UI benefits and to obtain application for mailing or to fax to the

Department at: [www.edd.ca.gov](http://www.edd.ca.gov)



## Disability Insurance

**California's Disability Insurance (DI)** program provides partial wage replacement to disabled workers. The DI benefits are paid to eligible individuals who are unable to perform their regular and customary work due to non-work related mental or physical illness or injury, including pregnancy and childbirth.

The DI is financed entirely by California workers through a payroll tax on their earnings. Both the wage ceiling and tax rates are set by law as are the minimum and maximum weekly benefit rates. For DI payments may be paid for up to 52 weeks.

In addition, there are special provisions which may allow a veteran to obtain a valid disability claim if the veteran worked for an employer who withheld DI contributions prior to or during the time the veteran was in the armed forces.

The DI is administered by the **EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD)**. To apply for DI benefits, a Claim for State Disability Insurance (SDI) Benefits, DE 2501, must be completed and signed by the claimant and his/her medical provider. You may obtain an SDI claim form, DE 2501, in any of the following manners:

- Contact our Internet site at: [www.edd.ca.gov/dirq2501.htm](http://www.edd.ca.gov/dirq2501.htm) to have a claim form mailed to you, or
- Request a claim form by calling 1-800-480-3287 to have one mailed to you, or
- Pick up a claim form from any EDD office; also, SDI claim forms may be available from your medical provider or employer, or
- Write to EDD, Disability Insurance, P.O. Box 13140, Sacramento, CA 95813-4140 to request that a claim form be mailed to you.

For question and information you can access DI's Web site at: [www.edd.ca.gov/diind.htm](http://www.edd.ca.gov/diind.htm) or call 1-800-480-3287.

Deaf, speech impaired, and hard of hearing callers can contact DI using TDD equipment at 1-800-563-2441. This number does not accept voice calls.

To avoid possible loss of DI benefits, mail your DI claim form to the DI office address printed on the form within 49 days from the first date you become disabled.



### Employment with the State

Most jobs with the State of California can be obtained only as a result of successfully competing in a civil service examination. To receive a pamphlet on "How to Get a Job with the State of California," you may either visit the California State Personnel Board at 801 Capitol Mall, Sacramento, CA 95814, or call (916) 653-1705. For jobs with the State of California, contact the personnel department at whichever state agency you are interested in working. You may also find out what examinations you can apply for by calling the State Personnel Board's examination information recording at (916) 445-0538 or TTY (916) 445-2689. This information, as well as a State civil service job vacancy listing, can be accessed through the State Personnel Board's Internet Web site at: [www.spb.ca.gov](http://www.spb.ca.gov)

There are special provisions allowing veterans to receive preference in testing for open and open nonpromotional entrance examinations requiring *less than college graduation AND two years of experience*. The examination announcement will state whether or not veterans preference credits will be granted. In open examinations, eligible veterans, widows/widowers of veterans, and spouses of 100 percent disabled

veterans receive 10 points. Eligible disabled veterans receive 15 points. In open nonpromotional examinations, eligible veterans receive five points and eligible disabled veterans receive 10 points. No veterans preference credits will be allowed once a veteran achieves permanent civil service status.

The points are added to the final score only after the candidate has successfully passed all parts of the examination.

To be eligible for veterans preference credits, you must be qualified as a veteran by meeting the required definitions. "Veteran" means any person who has served full time for 30 days or more in the armed forces in time of war or in time of peace in a campaign or expedition for service in which a medal has been authorized by the government of the United States, or during the period of September 16, 1940, to January 31, 1995, or who has served at least 181 consecutive days since January 31, 1995, and who has been discharged or released under conditions other than dishonorable, but does not include any person who served only in auxiliary or reserved components of the armed forces whose service therein did not exempt him or her from the operation of the Selective Training and Service Act of 1940.

"Disabled Veteran" means any veteran as defined above who is currently declared by the United States Department of Veterans Affairs (DVA) to be 10 percent or more disabled as a result of his or her service; and "100 percent disabled veteran" means any veteran as defined above who is currently declared by the United States DVA to be 100 percent disabled as a result of his or her service. Proof of disability shall be deemed conclusive if it is of record in the United States DVA.

To apply for veterans preference credits, obtain from any State department testing office, a copy of Form 1093, "Application for Veterans Preference for California State Civil Service Examinations." This form may also be accessed through the State Personnel Board's Web site. This form should be attached to your State Application for Examination when you apply to compete in examinations for which veterans preference will be granted.

If you have further questions concerning veterans preference points, you may contact the State Personnel Board, Veterans Preference Desk at (916) 653-1502.

The Department of Personnel Administration administers military leave provisions for state employees.

Federal law restricts employee contribution to deferred compensation plans to state employees on payroll status. When on military leave, an employee may or may not be on payroll status. For more information, contact:

**Department of Personnel Administration**  
1515 "S" Street, North Building, Suite 400  
Sacramento, CA 94244-2340  
(916) 324-0455



## Motor Vehicles

### The Department of Motor Vehicles (DMV)

A **qualified disabled veteran** is exempt from payment of all fees, except fees for duplicate plates and/or certificates for one passenger motor vehicle, motorcycle, or commercial motor vehicle of less than 8,001 pounds unladen owned by the disabled veteran. The vehicle cannot be used for transportation for hire, compensation, or profit. The veteran will receive a set of special "DV" plates which permit parking at all parking meters in the state with no time limit and allows for parking in handicapped zones. USDVA proof of service connection is required. Qualifying disabled veterans are as follows:

Vehicle Code Section 295.7. A "disabled veteran" is any person who, as a result of injury or disease suffered while on active service with the armed forces of the United States, suffers any of the following:

- (a) Has a disability which has been rated at 100 percent by the Department of Veterans Affairs or the military service from which the veteran was discharged, due to a diagnosed disease or disorder which substantially impairs or interferes with mobility.
- (b) Is so severely disabled as to be unable to move without the aid of an assistant device.
- (c) Has lost, or has lost use of, one or more limbs.
- (d) Has suffered permanent blindness, as defined in Section 19153 of the Welfare and Institutions Code.

*NOTE: A disability compensation rating refers only to the compensation received and does not qualify veterans for the "DV" plates.*

**California recipients of the Congressional Medal of Honor (CMOH) and a former American Prisoner of War** are exempt from payment of fees for one passenger motor vehicle, motorcycle, or commercial motor vehicle of less than 8,001 pounds unladen weight owned by the CMOH or former American Prisoner of War. The vehicle cannot be used for transportation for hire, compensation, or profit. In addition, the exemption includes one set of free commemorative license plates.

**Special Pearl Harbor Survivor (PHS), Purple Heart and Legion of Valor license plates** may be obtained for one vehicle without the special plate fee for vehicles owned by a qualified veteran. The PHS and Legion of Valor plates are not issued to motorcycles. PHS, Purple Heart and Legion of Valor plates are not issued to commercial vehicles being operated for hire. Applicant Qualifications-A PHS plate applicant must have been a member of the Armed Forces stationed at Pearl Harbor, the Island of Oahu, or offshore within a distance of three miles, on December 7, 1941, during the hours of 7:55 a.m. to 9:45 a.m., Hawaii time and must have received an honorable discharge from the military service. Special Purple Heart and Legion of Valor license plates may be obtained by recipients of a Purple Heart and Legion of Valor.

To apply for these special plates contact the DMV. For the DMV location nearest you, please consult the "Government" section of the telephone directory or the Internet at: [www.dmv.ca.gov](http://www.dmv.ca.gov). You may call the Telephone Service Center toll free at (800) 777-0133. For call by speech or hearing impaired persons, call TTY: (800) 368-4327.



#### **Public Records**

Veterans in California are not required to pay for copies of public records, which they need to file certain claims. Veterans can have their DD-214s recorded by any County Clerk Recorder's office free of charge. There is no fee for certified copies of discharge records, marriage, birth, and death records, deeds of trust, and/or mortgage records, if the veterans has a written request from the USDVA or a County Veterans Service Office. For the County Clerk Recorder office nearest you, consult the "Government" section of the telephone directory.



#### **Fish and Game**

The California Department of Fish and Game issues reduced-fee hunting licenses to honorably discharged veterans with a 70 percent or greater service-connected disability, and reduced sports fishing licenses to veterans with a 50 percent or greater service-connected disability. First time applicants must provide proof from the USDVA of their service-connected disability. Persons wishing to renew their reduced-fee license may submit a new application and a photocopy of their prior year's license, along with appropriate fees, to any Department of Fish and Game office. Proof of hunter safety is also required for persons obtaining a reduced-fee hunting license.

Only the license is offered at a reduced cost. Additional stamps, tags, permits, or other items must be purchased at full-fee. For additional information contact:

**Department of Fish and Game**  
License and Revenue Branch  
3211 "S" Street  
Sacramento, CA 95816  
(916) 227-2245

Visit the Department of Fish and Game on the Internet at:  
[www.dfg.ca.gov](http://www.dfg.ca.gov)



**Disabled  
Veterans  
Business  
Enterprises**

The State of California spends approximately \$4 billion each year on contracts and procurement. The State has established a Disabled Veteran Business Enterprise (DVBE) participation goal of at least 3 percent. The goal applies to the overall dollar amount expended each year by an awarding department. If you are a disabled veteran, part of that 3 percent, which equates to millions of dollars, could be yours.

To be certified as a DVBE first you need to own a business. Unfortunately, at this time no assistance in business creation is offered by the California Department of Veterans Affairs (CDVA). There is help available through Service Corp Of Retired Executives (SCORE), which is part of Small Business Administration (SBA), the Small Business Development Centers, and some One-stop business offices.

**Who is Eligible**

In order to be certified as a DVBE in the State of California, a business must:

- 1) Be at least 51 percent owned by one or more disabled veterans;
- 2) Have its daily operations managed and controlled by one or more disabled veterans; and
- 3) Have its home office located in the United States. The office cannot be a branch or subsidiary of a foreign corporation, foreign firm, or other foreign-based business.

A disabled veteran means a veteran of the U.S., military, naval, or air service, with a service-connected disability of at least 10 percent or more, and who is a California resident.

**How Do You Get Certified**

The certification process is the responsibility of the Department of General Services, Office of Small Business Certification and Resources (OSBCR). To obtain DVBE certification, a firm must:

- 1) Submit a completed application; and
- 2) Provide a copy of an Award of Entitlement letter from the USDVA or the United States Department of Defense, dated within six months of the date the application is submitted to OSBCR.

Procurement's Small Business Opportunity Program (SBOP) conducts workshops on the benefits of certification and doing business with the State of California. The OSBCR is available to assist you in completing the necessary documents. The SBOP and OSBCR can be reached at:

**Small Business Opportunity Program**  
1823 14th Street  
Sacramento, CA 95814  
(916) 445-5269 or (800) 559-5529

**Office of Small Business Certification and Resources**  
1531 I Street, 2nd Floor  
Sacramento, CA 95814-2016  
(916) 323-5478 or 24 hour Recording (916) 322-5060

The process is relatively simple. You can download the application at [www.dgs.ca.gov/osbcr](http://www.dgs.ca.gov/osbcr) or call (916) 323-5478 to have one mailed to you. Complete the application and submit it along with the required documentation to the OSBCR. There is a lot of information regarding both the DVBE and Small Business certification process on the OSBCR Web site.

It is recommended that you apply to be certified as a small business while you are getting your DVBE certificates. Small Business certification has its own unique benefits, including a 5 percent bidding preference.

To take advantage of this program it is recommended that your business offer services or commodities that the State of California actually needs. Make some friends in procurement offices and figure out what contracts the State is offering or what the State is buying. Supply those services or commodities at a fair market rate. The DVBE program is an opportunity, only being a good business operator guarantees success.

**DVBE Networks**

Most areas have a Network of active DVBE participants. If you need direction or have questions contact the **DVBE Advocate**, at the CDVA, (916) 657-3504 or e-mail at: [dvbe@cdva.ca.gov](mailto:dvbe@cdva.ca.gov)



**State Taxes  
and Tax  
Deductions**

State income tax has, for the most part, conformed to federal income tax law. In addition, there are special ways to compute the tax on any income you receive while out of the state or out of the country. Refer to Franchise Tax Board publication FTB Pub. 1032, *Tax Information for Military Personnel*.

You can request this publication by calling (800) 852-5711, or writing to:

Tax Forms Request Unit  
**Franchise Tax Board**  
P.O. Box 307  
Rancho Cordova, CA 95741-0307

If you have Internet access, you may download, view, and print this publication (and other California tax forms and publications). The Internet address is: [www.ftb.ca.gov](http://www.ftb.ca.gov)



## Department of Veterans Affairs

The U.S. Department of Veterans Affairs (USDVA) provides many significant federal benefits, including life insurance and medical coverage.

The USDVA also provides assistance to all veterans in determining their eligibility for and participation in a number of programs, including:

### GI BILL

- Education Benefits
- Tutorial
- Work study

### VOCATIONAL REHABILITATION & EMPLOYMENT (VR&E)

- Readjustment Counseling

### GI LOANS

- Home Loans
- Manufactured/Mobile home loans
- Condominium loans
- Multiple Unit loans
- Service-connected Disability Compensation
- Non-Service-connected Disability Pension  
(Wartime Vets Only)
- Medical Care
- Dental Care
- GI Life Insurance
- Burial Benefits

The USDVA is on the World Wide Web at: [www.va.gov](http://www.va.gov)

The USDVA has three regional offices in California.  
Call for information or send your inquiry e-mail to:

<b>Oakland:</b>	<b>(800) 827-1000</b> <b>e-mail: <a href="mailto:Oakland.query@VBA.VA.Gov">Oakland.query@VBA.VA.Gov</a></b>
<b>Los Angeles:</b>	<b>(800) 827-1000</b> <b>e-mail: <a href="mailto:LosAngeles.query@VBA.VA.Gov">LosAngeles.query@VBA.VA.Gov</a></b>
<b>San Diego:</b>	<b>(800) 827-1000</b> <b>e-mail: <a href="mailto:SanDiego.query@VBA.VA.Gov">SanDiego.query@VBA.VA.Gov</a></b>



## Specialized State Programs for Veterans

**Education and Training.** The USDVA under the provisions of Title 38, U.S. Code, contracts with each state government for the approval of courses for the education and training of veterans, eligible members of the National Guard and the reserves and other eligible persons.

The Department of Consumer Affairs, Bureau for Private Postsecondary and Vocational Education (BPPVE) is the agency designated as the ***California State Approving Agency (CA/SAA)***

to perform this contractual obligation. Approval of courses of study at public and private college, universities, vocational, business and trade schools is allowed in pursuit of educational, professional or vocational objectives. The CA/SAA also approves exam preparatory courses and as of March 1, 2001, the CA/SAA approves licensing and certification tests sponsored by governmental and non-governmental testing organization.

The following is a list of the entitlement programs that apply to education and training:

Chapter 30: Montgomery G. I. Bill - Active Duty  
Chapter 32: Veterans Educational Assistance Program (VEAP)  
Chapter 35: Dependents Educational Assistance (DEA)  
Chapter 1606: Montgomery G. I. Bill - Selected Reserve

For more information contact:

BPPVE/Title 38 Unit  
400 R Street, Suite 5000  
Sacramento, CA 95814  
(916) 445-3427, extension 3013

BBPVE/Title 38 Unit  
5777 West Century Blvd., Suite 362  
Los Angeles, CA 90045  
(310) 665-1991  
Web site: [www.bppve.ca.gov/veterans](http://www.bppve.ca.gov/veterans)

The **California Department of Veterans Affairs** (CDVA) serves the veterans of the State in several ways:

**The CAL-VET LOAN PROGRAM** provides low interest financing to qualified veterans to purchase homes or farms in California including condominiums and mobile homes for use as their primary residence. The maximum Cal-Vet home loan is \$250,000 with a minimum down payment requirement of 2 to 3 percent. The maximum for a mobile home in an approved park is \$70,000, and the maximum farm loan is \$300,000. Construction loans for veterans wishing to build a single-family residence is also available, as are rehabilitation loans for properties in need of repair or renovation. Low cost fire and hazard insurance and disaster insurance (earthquake, mudslide, and flood) is provided. A 1 percent loan origination fee is charged which may be paid to approved mortgage brokers who are qualified to originate Cal-Vet loans. Cal-Vet also charges a funding fee which ranges from 1.25 percent to 2 percent on loans exceeding 80 percent of the market value or sales price of the property which is used to purchase a

guaranty from the USDVA or comparable private mortgage insurance. Subsequent loans are available to veterans who have paid off their previous Cal-Vet loans.

- \$250,000 maximum loan
- 2 to 3 percent down payment
- Fast loan processing
- Low closing costs
- Fire and hazard insurance
- Disaster Indemnity package (earthquake, mudslide, and flood)
- Construction loans
- Rehabilitation loans
- Reusable loan

For more information, contact one of the local district offices listed in the white pages of the telephone directory under "State Government Offices, Veterans Affairs," call (800) 952-5626, or visit the CDVA Web site at: [www.cdva.ca.gov](http://www.cdva.ca.gov)

**VETERANS HOME OF CALIFORNIA-YOUNTVILLE**, was founded in 1884, by the Grand Army of the Republic, at that time, the most powerful veterans organization in the United States. Today, the Home is operated by the State of California, Department of Veterans Affairs. The Home is a totally planned community situated on a 500-acre site in the scenic Napa Valley with accommodations for 1,125 men and women veterans as well as couples. The Home offers residential living in dormitory style accommodations, and features an Alcohol and Drug Treatment Program, and five levels of health care coverage to meet long-term care needs of residents. Complete health care coverage, all meals, and use of numerous recreational facilities are available to all residents. All honorably discharged veterans who are presently residents of California, aged or disabled and capable of living independently at time of admission, are potentially eligible for admission. For additional information call (800) 404-8387, FAX (707) 944-4542, send e-mail to [vets@fcs.net](mailto:vets@fcs.net), or you may contact:

**Veterans Home of California**

Attn: Communication and Development  
P.O. Box 1200  
Yountville, CA 94599  
(707) 944-4541

Visit the California Department of Veterans Affairs on the Internet at: [www.cdva.ca.gov](http://www.cdva.ca.gov)

**VETERANS HOME OF CALIFORNIA-BARSTOW**, is a state-of-the-art facility located on 22 acres with a panoramic view of the valley. It affords residents a quiet, tranquil atmosphere and the amenities of a small community with a wide variety of services available to senior citizens. The six building, single-story complex meets all state and federal standards, including the requirements of the Americans with Disabilities Act. Three nursing units, located in the main building, provide skilled nursing care. Three buildings house the domiciliary (independent living) units, which can accommodate up to 164 residents. In addition, the facility has a 56-bed residential care facility for assisted living. Care includes all meals, medical care, lodging, and recreational activities. Monthly fees are based on income and needed level of care. There are no admission or application fees. Veterans interested in additional information may contact:

**Veterans Home of California**

Admissions Office  
100 East Veterans Parkway  
Barstow, CA 92311  
(800) 746-0606 or (760) 252-6281  
TTY: (760) 252-6243  
Visit the California Department of Veterans Affairs on the Internet at: [www.cdva.ca.gov](http://www.cdva.ca.gov)

**VETERANS HOME OF CALIFORNIA- CHULA VISTA** is the third and newest Veterans Home in California and was activated on May 31, 2000. The Home consists of 400 beds including 180 skilled nursing beds, 155 domiciliary or independent living beds, and 55 assisted living beds. The Home is located in Chula Vista, California, on a 30-acre site overlooking the Pacific Ocean and the San Miguel Mountains. Veterans interested in additional information may contact:

**Veterans Home of California-Chula Vista**

700 East Naples Court  
Chula Vista, CA 91911  
(619) 482-6010 or toll free (888)-857-2146  
Visit the California Department of Veterans Affairs on the Internet at: [www.cdva.ca.gov](http://www.cdva.ca.gov)

**VETERANS CLAIMS AND BENEFITS REPRESENTATION**

Veterans and their dependents may be eligible for benefits administered by the USDVA. District office staff of the CDVA assists veterans and their dependents in obtaining these benefits through the process of application and representation of claims.

For additional information, contact a CDVA district office at one of the following locations:

1301 Clay Street, Room 1130N, Oakland, CA 94612-5209,  
(510)-286-0627

11000 Wilshire Blvd., Room 5203, Los Angeles, CA 90024,  
(310) 235-7155

8810 Rio San Diego Drive, Room 1122, San Diego, CA 92108,  
(619) 400-0070

Visit the California Department of Veterans Affairs on the Internet at: [www.cdva.ca.gov](http://www.cdva.ca.gov)

**COLLEGE TUITION FEE WAIVER PROGRAM.** The dependent child, spouse, or unmarried surviving spouse of a service-connected disabled or deceased veteran may be entitled to tuition and fee waiver benefits at any campus of the California State University system, University of California, or a California Community College. To obtain eligibility requirement information and assistance in applying for this benefit, please contact your local County Veterans Service Office, your school's veteran's assistance office, or the CDVA. You may obtain an application on the Internet at: [www.cdva.ca.gov](http://www.cdva.ca.gov)

**California Department of Veterans Affairs**  
Veterans Services Division  
1227 O Street, Suite 101  
Sacramento, CA 95814  
(916) 503-8397 or toll free (800) 952-5626

**THE VETERANS LICENSE PLATE PROGRAM** has provided more than over \$1.3 million to support local veterans programs since its inception on January 1, 1995. The cost of a Veterans license plate is \$30 annually. If you want to personalize your plate, there is an additional one-time charge of \$10. The Veterans license plate is uniquely different from other Special Interest license plates because there are more than 100 different Veterans emblems and logos to choose from. To view all the logos, that are available, visit the Internet at [www.cacvso.org](http://www.cacvso.org). More than 14,000 motorists in California proudly display a Veterans License Plate.

The funds generated from the Veterans License Plate program are used to expand local services to Veterans. The money collected is maintained in the Veterans Service Fund account and is distributed to California's County Veterans Service Officers (CVSO). The CVSO's assist veterans, as well as their dependents, spouses, and survivors, in obtaining state, federal, and local benefits.

For Veterans License Plate application or additional information, contact a County Veterans Service Office. For the nearest CVSO in your area, consult the "Government" section of the telephone directory or visit their Web site at: [www.cacvso.org](http://www.cacvso.org). You may also obtain an application from the CDVA by calling (916) 503-8379 or toll-free (800) 952-5626, or by Internet at: [www.cdva.ca.gov](http://www.cdva.ca.gov)

**California Department of Veterans Affairs**

Veterans Services Division  
1227 O Street, Suite 101  
Sacramento, CA 95814  
(916) 653-2573 or (800) 952-5626

**CALIFORNIA WOMEN VETERANS ROSTER.** Unfortunately, women veterans have not applied for or utilized their veterans benefits as have their male counterparts, which ultimately dilutes the voice of veterans overall. The California Women Veterans Roster is an information bridge that connects California's women veterans to the various resources and benefits available to them. The roster is strictly confidential and used solely as a link among California's women veterans.

Please call toll-free (800) 852-5626, the women veterans line (916) 653-2551, or register on-line by going to the women veterans icon at: [www.cdva.ca.gov](http://www.cdva.ca.gov)

**\*\*AN IMPORTANT REMINDER\*\***

Wherever you apply for any veteran's entitlement, you will be asked to provide a copy of your military discharge document, commonly known as a "DD-214". If you lose or misplace your DD-214, obtaining an official replacement from the Military Personnel Records Center, in St. Louis, Missouri, may take up to three months or more, thus delaying your ability to obtain medical care and other entitlements. You are, therefore, strongly urged to have your DD-214 recorded at your county recorder's office, at no charge. By doing so, you will be able to obtain a free official copy of your DD-214 in the future should the need arise.

**COUNTY VETERANS SERVICE OFFICES (CVSO).** Fifty-six counties have services available from a CVSO to assist veterans and dependents at the county level, to provide information on federal and state veterans' benefits, and to help veterans' or their dependents complete application forms for benefits. These benefits include outpatient, extended and

ambulatory health care, compensation, pension, insurance, education assistance, vocational rehabilitation, home purchase assistance, and burial allowance. For additional information contact your local CVSO or visit the California Association of Veterans Service Officers on the Internet at: [www.cacvso.org](http://www.cacvso.org)

**County Veterans Service Offices are listed below:**

Alameda	(510) 670-5169	Orange	(714) 567-7450
Amador	(209) 223-6373	Placer	(530) 889-7968
Butte	(530) 891-2759	Plumas	(530) 283-6275
Calaveras	(209) 754-6452	Riverside	(909) 955-6050
Colusa	(530) 458-0494	Sacramento	(916) 874-6811
Contra Costa	(925) 313-1481	San Benito	(831) 637-4846
Del Norte	(707) 464-2154	San Bernardino	(909) 387-5516
El Dorado	(530) 621-5892	San Diego	(619) 531-4545
Fresno	(559) 488-3436	San Francisco	(415) 554-7100
Glenn	(530) 934-6524	San Joaquin	(209) 468-2916
Humboldt	(707) 445-7611	San Luis Obispo	(805) 781-5766
Imperial	(760) 355-8620	San Mateo	(650) 802-6598
Inyo-mono	(760) 873-7850	Santa Barbara	(805) 568-2790
Kern	(661) 868-7300	Santa Clara	(408) 553-6000
Kings	(559) 582-3211	Santa Cruz	(831) 458-7110
Lake	(707) 263-2384	Shasta	(530) 225-5616
Lassen	(530) 251-8192	Siskiyou	(530) 842-8010
Los Angeles	(213) 744-4827	Solano	(707) 421-6590
Madera	(559) 675-7766	Sonoma	(707) 565-5960
Marin	(415) 499-6193	Stanislaus	(209) 558-7380
Mariposa	(209) 966-3696	Tehama	(530) 527-1712
Mendocino	(707) 463-4226	Trinity	(530) 623-8253
Merced	(209) 725-3840	Tulare	(559) 733-6474
Modoc	(530) 233-6208	Tuolumne	(209) 533-7155
Mono	(760) 873-7850	Ventura	(805) 385-6366
Monterey	(831) 424-1356	Yolo	(530) 666-8725
Napa	(707) 253-4558	Yuba-Sutter	(530) 741-6391
Nevada	(530) 273-3396		

EDD, an equal opportunity employer/program, is a partner in this publication. Special requests for alternate formats need to be made by calling the phone number of your local EDD office listed in the phone directory under "State of California, Employment Development Department."



**Gray Davis**  
Governor  
STATE OF CALIFORNIA

**Stephen J. Smith**  
Secretary  
LABOR AND WORKFORCE DEVELOPMENT AGENCY

**Michael S. Bernick**  
Director  
EMPLOYMENT DEVELOPMENT DEPARTMENT

**Bruce Thiesen**  
Secretary  
CALIFORNIA DEPARTMENT OF  
VETERANS AFFAIRS

*Compiled by*  
EMPLOYMENT DEVELOPMENT DEPARTMENT  
*and*  
CALIFORNIA DEPARTMENT OF VETERANS AFFAIRS

Employment Development Department  
is a Proud Member of America's  
Workforce Network<sup>SM</sup>